

Electronic Acknowledgement Receipt

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International Application Number:	
Confirmation Number:	3849
Title of Invention:	Estimation of expected value for remaining work time for contact center agents
First Named Inventor/Applicant Name:	George W. Erhart
Customer Number:	47827
Filer:	Scott T Wakeman
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Attorney Docket Number:	3655/0303PUS1
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		2009-01-30-Amendment.pdf	76583 b2ea1d7bc47493ef250eff0c3fd548c5255f42c8	yes	8

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1
	Applicant Arguments/Remarks Made in an Amendment	2	8
Warnings:			
Information:			
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